

117 Kingswood Drive
Florence, Alabama 35630

January 13, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

It is a firm opinion that the past three years of litigation with Microsoft has been very damaging to the economy on a whole. I truly hope that this litigation process will come to end soon. My reason for writing to you is to express my support for the Microsoft settlement.

I do not blindly support Microsoft. I am a very happy Microsoft user and have had no major problems with the services rendered. I am also extremely pleased with Microsoft's initiative to distribute software and services to school. This is a very impressive and well-needed effort. In following this case, I am also satisfied with Microsoft's strides to adhere to the guidelines of the settlement including their development of Windows XP to promote non-Microsoft software within Windows.

As this entire issue has been dragged on for quite some time now, it is my hope that my input and that of others will help in the litigation process.

Sincerely,



Nolan Richards